

# CYBER SECURITY & DATA PROTECTION

## Target and Performance

### Long term target by 2030:

The company achieves international standards for cybersecurity and data privacy certifications.



**2024 Performance:** Achieved the 2030 target, with the company receiving NIST assessment scores for the 3<sup>rd</sup> consecutive year. The Company's average score is **4.22** (while National average score is 1.91)



**100%** Complied with Charoen Pokphand Group and external party action list for cybersecurity and data privacy.

- Total number of information security breach case = **0** case
- Total number of clients, customers and employees affected by the cybersecurity and data privacy breaches = **0** person
- Total number of clients, customers and employees affected by the data privacy breaches = **0** case
- **100%** of employees have been trained in cybersecurity awareness and phishing E-mail.
- **100%** of data routes have been conducted the cybersecurity risk assessment.
- **100%** of web and mobile application have been conducted the security testing service.

## Opportunities and Challenges

Presently, business operations need to apply information technology to maximize operational efficiency, effectiveness, and more creativity. On the other hand, increasing the risk of emerging risks of cyber-attacks or threats. The Company is enhancing and developing the cybersecurity and data privacy policy to protect data and trustworthiness for customers and stakeholders throughout the value chain.

## Policy & Management Approach

The Company prioritizes cybersecurity and data privacy, started assessing risks to prepare a plan to deal with various cyber threats, and announcing policies for all Company personnel to be thoroughly informed, serving as a guideline for raising cyber awareness and attaining ISO27001, international information security standards and Charoen Pokphand Group.