



Announcement

At QM-01 01/2019

Quality and Food Safety Policy

Siam Makro Public Company Limited strive to ensure food safety and sustainable development throughout the supply chain. Advanced management technology is used to improve the quality assurance system and continuously develop personnel to suit the company's organization and in accordance with the strategic business direction, leads to achieving sustainable development and organizational goals under the quality and safety food policy as below ;

“Siam Makro Public Company Limited, We will grow with good results, invest in personnel, strive and develop products to ensure quality, safety, and service to consumers without interruption and responsibility for society”

The quality and food safety policy has been defined as a guideline for the management as following :

- 1. Product and Service** : Sourcing, produce, distribution quality and safety products.
- 2. Process Control** : To ensure that all process will be operated correctly, enhance efficiency provide the quality products that are safe as customer's needed as well as legal compliance and also take into account the expectations of stakeholders.
- 3. Personnel and Resources** : The duties and responsibilities of the personnel are clearly defined. As well as allocate the necessary resources sufficiently and bring advanced management technology to continuously improve quality, safety, and personnel.
- 4. Communication and Deployment** : Quality and food safety policy are documented and communicated to all who involved. In order for personnel to understand, implement and maintained, is continuously reviewed to comply with the context of the company.

Announced on October 18, 2019